

CruiseCare Health



The CruiseCare cloud-based health solution presents a stand-alone health management platform available 24/7 for Cruise Ship Companies to oversee and manage the health and wellbeing of crew members. Our platform offers recruitment/pre-employment medicals (including vaccinations, ID Management, licences and Health Passports) for onboarding (including Job Task Analysis) and offboarding.

Completely adaptable and interactive, the Mental Health APP can be customised according to individual preferences. It is accessible to all crew members, allowing them to conduct regular mental health check-ins and gain access to suitable and relevant resources that provide assistance throughout each cruise journey.

Our software supports customised user accessibility and restrictions based on employee roles and responsibilities, ensuring that information remains confidential.



Pre-Employment Medicals



Deployment Health Checks



Off-boarding Medicals



Ongoing Health Management



www.myworkplacehealth.com.au





Recruitment/ Pre-Employment Made Easy

- Ship centric job task analysis
- Bulk upload of applicants
- Move members between deployments
- Applicant completes medical documents online (any device)
- Upload any records (passports, licences, tickets, vaccine and health records)
- All medical information contained within the individuals health record
- E-mail questionnaire and records to any doctor anywhere for review
- ✓ Built-in approval process, SLA's, reminders and signoffs as required
- Online access for ship borne medical staff to access at anytime
- ✓ Medicals approved/not approved and digital sign-off
- Booking system allocates face-to-face if required
- Completed questionnaires risk rated

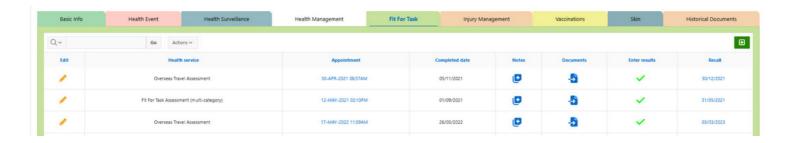
Simplified Deployment Health Checks

- Monitor health results during deployments
- ✓ Maintain all health records against each individual
- Built-in reminders, recalls, actions and overdue items
- 🗸 Administer individual health needs i.e. diabetes, high blood pressure
- 🗸 Deploy mental health questionnaires and surveys to maintain well-being
- ✓ Monitor regular health interventions, i.e. seasonal vaccinations, Covid/SAR's
- Health records can be moved from ship to ship or deployment to deployment
- Ability for shore-based health practitioners to access system
- ✓ Built-in appointment calendars and zoom TeleHealth
- 🗸 In-built health assessment builder for both physical and mental health checks



Support Your Crews Ongoing Health

- Easily create and distribute questionnaires to crew, such as:
 - Mental Health questionnaires and surveys
 - Health monitoring
- ✓ Tailor resources for participants based on questionnaire responses
- Facilitate Employee Assistance Programs (EAP)
- Create, deploy and manage PEER Support Programs (including reporting)
- Identified or de-identified options for collecting, storing and reporting on assessments and support



Employee/ Contractor Health Record

- 🗸 Maintain health records across a broad spectrum of categories including
 - Vaccinations
 - Injury management
 - Health monitoring
 - Health assessments
 - Health programs
- Export detailed dynamic reports



Security Overview

Our partners and clients can trust us to take care of their data, privacy and security requirements.

Oracle Cloud Services

Oracle data centres are Australian based and all data stored in either Melbourne or Sydney.

OCI Infrastructure

We utilise OCI cloud infrastructure deployed on autonomous databases only.

256 Bit Encryption

This encryption technique uses a 256 bit key to encrypt and decrypt data which is one of the most secure methods available.

EBS Volume Encryption

Elastic Block Security is an encryption technique which provides the ultimate protection for cloud storage and personal identity information.

Privacy Compliancy

We comply with ALL Australian privacy and data compliance requirements. We are an ACSC (Aust. Cyber Security Centre) Network Partner Organisation.

Live Monitoring

We utilise Oracle Cloud Guard for live monitoring, angle of attack and threat identification.





